



## QUARTERLY PERFORMANCE REPORT FOCUS ON CHILDREN, YOUTH AND TEENS

1st Five years - Youth 6-12 years - Teens 13-19 years

### Quarterly Statistics

Circulation	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Children's Materials	141,456	128,208	10.33%
Young Adult Materials	24,679	18,880	30.72%
New Library Cards - Children, Youth and Teens	6,704	6,016	11.44%
<b>Children's Programs</b>	<b>Q4 FY08</b>	<b>Q3 FY08</b>	<b>% Chg from Prior Quarter</b>
1st Five Years Attendance	17,920	21,699	-17.42%
Youth 6 -12 years Attendance	17,308	11,626	48.87%
Students Reached through Class Visits	5,286	7,479	-29.32%
Total Children's Attendance	40,514	40,804	-0.71%
<b>Total Young Adult Programs</b>	<b>Q4 FY08</b>	<b>Q3 FY08</b>	<b>% Chg from Prior Quarter</b>
Teens 13-19 years Attendance	3,574	2,043	74.94%
Students Reached through Class Visits Attendance	1,373	2,460	-44.19%
Total Teen's Attendance	4,938	4,503	9.66%
<b>Class visits to Library (NUMBER)</b>	<b>Q4 FY08</b>	<b>Q3 FY08</b>	<b>% Chg from Prior Quarter</b>
Class visits to Library (ATTENDANCE)	534	453	17.88%
Neighborhood Library Staff Visits offsite (NUMBER)	6,659	9,939	-33.00%
Neighborhood Library Staff Visits offsite (Attendance)	144	206	-30.10%
Community Youth Services Visits offsite (NUMBER)	3,092	9,027	-65.75%
Community Youth Services Visits offsite (Attendance)	85	48	77.08%
Extreme Mobile Outreach (NUMBER)	2,820	2,806	8.21%
Extreme Mobile Outreach (ATTENDANCE)	31	43	-27.91%
Online Homework Help (Tutor.com)	2,425	2,314	4.80%
Summer Reading Registered (CHILDREN)	613	626	-2.08%
Summer Reading Completed (CHILDREN)	17,100	11,282	51.57%
Summer Reading Registered (TEENS)	14,545	1,067	1263.17%
Summer Reading Completed (TEENS)	2,759	2,140	28.93%
RIF to Children	1,736	175	892.00%
RIF to Young Adults	10,000	1,468	581.20%
	2,065	741	178.68%

### Year to Date Statistics

	YTD FY09	YTD FY08	%Chg from Prior Year
		525,469	
		75,559	
		25,866	
	YTD FY09	YTD FY08	%Chg from Prior Year
		77,133	
		43,136	
		25,548	
		145,817	
	YTD FY09	YTD FY08	%Chg from Prior Year
		10,219	
		6,111	
		16,321	
	YTD FY09	YTD FY08	%Chg from Prior Year
		1,800	
		31,602	
		693	
		23,096	
		509	
		10,394	
		159	
		7,826	
		2,497	
		28,382	
		15,612	
		4,899	
		1,911	
		12,685	
		3,191	

### LIBRARY PROGRAMS - SAMPLES

Preschool Breakfast Club at Anacostia, Benning and Watha T. Daniel/Shaw  
Poetry workshops for teens at Benning Interim Library  
Back to school night at Savoy and Birney Elementary School at Anacostia Interim Library  
Catch the Reading Bug Finale at Southwest and Capitol View Neighborhood Library  
Movies, Karoke and Gaming at Shepherd Park Neighborhood Library  
Arts and Crafts for Children at Shepherd Park and Southwest Neighborhood Library  
Saturday morning Chess Club for teens at Watha T. Daniel Interim Library  
Afternoon Storytime and Movie Break at Francis Gregory Neighborhood Library  
Yoga Group Meeting at Chevy Chase Neighborhood Library



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## QUARTERLY PERFORMANCE REPORT LIBRARY AS COMMUNITY SPACE

### Quarterly Statistics

### Year to Date Statistics

Library Sponsored Programs at DCPL	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Adult Attendance	7,945	7,541	5.36%
Children, Youth and Teens Attendance	45,452	45,307	0.32%
Total Attendance	53,397	52,848	1.04%

YTD FY09	YTD FY08	%Chg from Prior Year
	30,303	
	162,138	
	192,441	

Community Sponsored Meetings	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Meetings	1,834	1,897	-3.32%
Participants (Attendance)	40,834	37,087	10.10%

YTD FY09	YTD FY08	%Chg from Prior Year
	7,306	
	158,521	

Facilities	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Scheduled hours open	17,660	17,660	0.00%
Actual hours open	17,634	17,640	-0.03%
Closed Hours due to renovation	31	0	100.00%
Security Incidents	45	28	60.71%

YTD FY09	YTD FY08	%Chg from Prior Year
	70,908	
	70,415	
	31	
	124	

Staffing	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Total Authorized FTE's	541	541	0.00%
Total FTE Staff	502	488	2.87%
New Hires	31	4	675.00%
Separations	17	9	88.89%

YTD FY09	YTD FY08	%Chg from Prior Year
	541	
	502	
	127	
	81	

Volunteers	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Volunteers	487	628	-22.45%
Hours Worked	3,240	4,112	-21.21%

YTD FY09	YTD FY08	%Chg from Prior Year
	2,336	
	13,413	

### LIBRARY PROGRAMS - SAMPLE

### COMMUNITY MEETINGS - SAMPLE

Afghanistan: Hidden Treasures from the National Museum, Kabul at MLKML  
Non-Drive-In movie festival at Watha T. Daniel Interim Library  
Scavenger Hunt in the Penn Quarter Neighborhood  
Jewelry Making Workshops at Francis A. Gregory  
Sunday afternoon jazz at various neighborhood libraries  
Neighborhood Book Club at Anacostia

Coalition for Economic Empowerment at Woodridge  
NAACP at Capitol View  
Inspired Youth Development Organization at Northeast  
Washington Teachers Union at Southwest  
Shakespeare readers at Chevy Chase  
Girl Scouts at Mount Pleasant

### FRIENDS ACTIVITIES - SAMPLE

### FACILITIES INFORMATION

Book sale at Cleveland Park earned \$6,000  
Planning meeting for autumn book sale at Northeast  
Friends of Francis A. Gregory meeting  
Friends of Southwest meeting  
Book sale at Southeast earned \$24,000

Chevy Chase - Plumbing repairs were completed in several restrooms and existing expansion tank was repaired.  
Martin Luther King, Jr. Memorial Library - New carpet installed in Room 443, Human Resources, and A-5 meeting room.  
Cleveland Park - Repairs to chill water pump#1, air fan and air handlers.  
ParklandsTurner - Installation of water cooling. Installed two A/C units.  
Southeast - fan coil repairs in kitchen, work room and managers office.  
West End - Replaced motor in air handler and insulated piping.



## QUARTERLY PERFORMANCE REPORT COLLECTIONS

### CIRCULATION

	Q4 FY08	Q4 FY07	% Chg from Prior Year
<b>MLK. JR. MEMORIAL LIBRARY</b>	<b>105,335</b>	<b>94,766</b>	<b>11.15%</b>
<b>ADAPTIVE SERVICES DIVISION (Includes LBPH)</b>	<b>4,332</b>	<b>7,226</b>	<b>-40.05%</b>
<b>TOTAL</b>	<b>109,667</b>	<b>101,992</b>	<b>7.53%</b>
<b>NEIGHBORHOOD LIBRARIES</b>			
CAPITOL VIEW	7,060	5,644	25.09%
CHEVY CHASE	47,058	40,130	17.26%
CLEVELAND PARK	55,087	48,325	13.99%
DEANWOOD	30	128	-76.56%
FRANCIS A. GREGORY	7,799	6,658	17.14%
GEORGETOWN	0	0	0.00%
LAMOND RIGGS	11,470	8,386	36.79%
LANGSTON	1,560	1,187	31.42%
MT PLEASANT	28,363	23,509	20.60%
NORTHEAST	23,198	18,094	28.21%
PALISADES	29,951	22,189	34.98%
PARKLANDS-TURNER	2,453	1,176	108.59%
PETWORTH	14,791	6,834	116.43%
R.L. CHRISTIAN	1,683	678	148.23%
SHEPHERD PARK/JET	14,255	11,695	21.89%
SOUTHEAST	23,317	18,923	23.22%
SOUTHWEST	12,096	10,072	20.10%
SURSUM CORDA	1,356	256	429.69%
TAKOMA PARK	15,616	13,360	16.14%
WASHINGTON HIGHLANDS	5,165	8,635	-40.19%
WEST END	24,813	21,569	15.04%
WOODRIDGE	12,637	9,759	28.47%
<b>TOTAL</b>	<b>339,548</b>	<b>277,206</b>	<b>22.49%</b>
<b>INTERIM LIBRARIES</b>			
ANACOSTIA interim	7,834	7,548	3.79%
BENNING interim	9,135	10,324	-11.52%
GEORGETOWN bookmobile	929	0	100.00%
TENLEY-FRIENDSHIP interim	27,204	22,565	20.56%
WATHA T. DANIEL interim	12,732	0	100.00%
Mobile Libraries	0	1,003	-100.00%
<b>TOTAL</b>	<b>57,834</b>	<b>41,440</b>	<b>39.56%</b>
<b>SYSTEM TOTAL</b>	<b>507,049</b>	<b>420,638</b>	<b>20.54%</b>

## Quarterly Statistics

## Year to Date Statistics

### NEW REGISTERED USERS

	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Total New Library Cards	31,538	91,454	-65.51%
Total ACTIVE *	10,680	85,169	-87.46%

\* Used during the 3rd Quarter

### CIRCULATION

	Q4 FY08	Q4 FY07	% Chg from Prior Year
Central Library	109,667	101,992	7.53%
Neighborhood Libraries	339,548	277,206	22.49%
Interim Libraries	57,834	41,440	39.56%
Total Items Circulated	507,049	420,638	20.54%

	YTD FY08	YTD FY07	%Chg from Prior Year
	408,369	370,452	10.24%
	1,179,476	1,008,263	16.98%
	194,017	83,816	131.48%
	1,781,862	1,462,531	21.83%

### \* Resources Acquired

	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Books	N/A	N/A	
Newspapers & Magazines	N/A	N/A	
Media	N/A	N/A	
Databases	N/A	N/A	

	YTD FY09	YTD FY08	%Chg from Prior Year
		N/A	
		N/A	
		N/A	
		N/A	

\* Statistic measures available later this year

### Electronic Resources Used

	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Database Searches In-House	16,216	18,183	-10.82%
Database Searches Remote	26,273	32,174	-18.34%
E-Books downloaded	2,373	2,015	17.77%
Media Downloaded	4,695	2,959	58.67%
Library Catalog Searches	227,943	201,159	13.31%
Library Web Page "hits"	120,552	90,899	32.62%

	YTD FY09	YTD FY08	%Chg from Prior Year
		66,179	
		125,407	
		7,355	
		12,638	
		778,672	
		408,670	

### What is Circulating?

Witless Protection	Blomquist, Alan C.	DVD
Drillbit Taylor	Apatow, Judd	DVD
BUG	Wiersma, Holly	DVD
Definitely Maybe	Bevan, Tim	DVD
RAMBO - Motion Picture 2008	Lerner, Avi	DVD

### Most Requested Adult Books.

Fearless Fourteen	Evanovich, Janet	Fiction Mystery
Final Warning	Patterson, James	YA Fiction
Chasing Darkness	Crais, Robert	Fiction Mystery
Watchman	Rankin, Ian	Fiction Mystery
Compulsion	Kellerman, Jonathan	Fiction Mystery

### Most Requested Books.

Golden Spirit	Moore, Stephanie	JUV
Fearless Fourteen	Evanovich, Janet	Fiction Mystery
Final Warning	Patterson, James	YA Fiction
Naruto	Kishimoto, Masashi	GN Fiction
Watchman	Rankin, Ian	Fiction Mystery

### Most Requested Media.

Witless Protection	Blomquist, Alan C.	DVD
Drillbit Taylor	Apatow, Judd	DVD
BUG	Wiersma, Holly	DVD
Definitely Maybe	Bevan, Tim	DVD
RAMBO - Motion Picture 2008	Lerner, Avi	DVD



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## QUARTERLY PERFORMANCE REPORT TECHNOLOGY

### Quarterly Statistics

### Year to Date Statistics

Computers Installed	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Staff	25	10	150.00%
Public	19	15	26.67%

	YTD FY09	YTD FY08	%Chg from Prior Year
		69	
		84	

Availability of Public Access Computers	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Scheduled (Hours)	N/A*	N/A*	
Downtime (Hours)	N/A*	N/A*	

	YTD FY09	YTD FY08	%Chg from Prior Year
		503,178*	
		31,632*	

Public Computer Use	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Public Sessions	130,103	71,210	82.70%
Use of DCPL WiFi	N/A**	N/A**	

	YTD FY09	YTD FY08	%Chg from Prior Year
		459,152	
		3669**	

Classes	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Classes	208	254	-18.11%
Participants	1,871	2,151	-13.02%
Beginning			
Intermediate			
Advanced			

	YTD FY09	YTD FY08	%Chg from Prior Year
		827	
		7,419	

### Bits, Bytes and Blogs

Number of public access computers is now at 409 which is an increase of 84 during FY2008  
*New iphone application - 1st in the country with iphone application (search DCPL card catalog, book reviews and download media using an iphone).*  
 Content Creation Station tested at Watha T. Daniel and ten more Content Creation Stations planned.  
 The new Content Creation Stations can be used to compose songs, edit and manipulate photos, make movies and create web content.

\* During Q3 & Q4 the Library IT staff reconfigured public access computers to increase their speed. Statistics of previous use were lost as a result. We will be able to capture this statistic beginning Q1 FY09.

\*\* This data was supplied by OCTO and it is no longer available. IT staff are installing software to capture this statistic beginning Q1 FY09.



## QUARTERLY PERFORMANCE REPORT LITERACY AND LEARNING

### Quarterly Statistics

LITERACY	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Referrals to Literacy Programs	736	571	28.90%
Workshops by External Providers	8	16	-50.00%
Workshops by DCPL - ALRC	18	54	-66.67%
Use of Tutoring Room at MLKML	728	730	-0.27%
Subject Specific Tutoring	28	17	64.71%
Conversation Circles	324	190	100.00%
Book Discussion	0	26	-100.00%

### Year to Date Statistics

	YTD FY09	YTD FY08	%Chg from Prior Year
		2,465	
		108	
		161	
		2,916	
		94	
		621	
		83	

### Adult Learner Workshops

1. GOAL = DREAM with an action plan
2. How to Get the Most Out of Your Learning Experience as an Adult Learner
3. Using the Internet to Improve Our Health
4. Introduction to Money Management

LEARNING	Q4 FY08	Q3 FY08	% Chg from Prior Quarter
Questions about GED Practice Tests	549	360	52.50%
Distance Learning Sessions Proctored	22	27	-18.52%
GED Practice Tests Administered	277	255	8.63%

	YTD FY09	YTD FY08	%Chg from Prior Year
		1,800	
		86	
		961	